# New Features for EBS Release 12.2.11: Returns on Internal Sales Orders

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# Learning Points

☐ What does this new feature mean and why was it needed?

☐ What changes did Oracle make for Release 12.2.11?

☐ What are the limitations?

☐ Any new setups?

☐ Does the accounting look different?

☐ And how can I report these transactions?

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# Doug Volz - Douglas Volz Consulting

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2018 Presenter of the Year
2014 Member of the Year**

| 1980 | 1985 | 1990 | 1995 | 2000 | 2005 | 2010 | 2015 | 2020 |
|------|------|------|------|------|------|------|------|------|

Acct'g Unit Supervisor | G/L & Cost Accountant | General & Cost Acct'g Manager | Oracle Cost Mgmt Co-Designer | Consulting Manager and Sr. Manager – US and UK | | Consultant / Owner Douglas Volz Consulting

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### Some Satisfied Clients



## ☐ Business Solutions for Cost Accounting

- A/P accrual reconciliation
- Change cost methods
- Fix system account setups
- Intercompany
- Inventory reconciliation
- Item costing, cost rollup and update
- Multi-org cost accounting reports
- Product line & margin analysis
- Profit in inventory
- Training for Oracle Cost Management

Slide **4**

# Solutions You Can Use

— http://www.volzconsulting.com/resources.html

**A/P Accruals:** OAUG/Collaborate & UKOUG
    1996/2007/2008: (R11i) How to Setup, Use and Balance Your A/P Accrual Accounts
    2011: A/P Accruals for Release 12 (OAUG Cost Management SIG)

**Cost Management & SLA:** OAUG/Collaborate & UKOUG
    2009: Cost Accounting As You Want It — EBS R12 Cost Accounting with SLA
    2013: Subledger Accounting for Discrete & EAM Cost Accounting: Product Line and Expense Accounting Made Easy
    2014: How to Create Shipping Burdens for Oracle Cost Management, in Spite of Subledger Accounting

**Changing Cost Methods:** OAUG/Collaborate
    2016: Who Said Changing Cost Methods With Discrete Costing Can't be Done?

**Discrete & Process Cost Accounting Integration:** OAUG/Collaborate
    2015: We Can Create Combined Oracle Cost Accounting Reports for Both Discrete and Process MFG!

**Inventory Reconciliation:** OAUG/Collaborate & UKOUG
    2010: Can We Actually Reconcile Project MFG to Inventory, WIP, Projects & G/L? What Was I Thinking?
    2011: 60 Inventory Orgs? 6 Ledgers? No Worries, Reconcile Your Inventory With Ease!
    2014: Reconcile Your Inventory to G/L Balances With Ease, From 1 to 1,000 Inventory Organizations!
    2017: Managing Oracle EBS Reconciliation in Manufacturing and Distribution Organizations

**Period Close:** OAUG/Collaborate & UKOUG
    2016: How to Manage the Inventory and Manufacturing Period Close and Remain Sane…

**Profit in Inventory Solutions:** OAUG/Collaborate
    2010: Does Rel. 12 Solve Global Inter-Company Issues for Multiple Ledgers, Profit in Inventory and COGS?
    2018: INTL: Cloud and EBS Costing, You Can Track & Eliminate Profit in Inventory (And Still Have a Life!)

**Transaction Interfaces for Period Close:** OAUG/Collaborate
    2012: Egads! How in the Dickens Do I Handle Those Month-End Interfaces? (And Why Can't I Close My Books)

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# Cost Training Class – Oracle EBS R12

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# Agenda

☐ New Features for EBS Release 12.2.11:  Returns on Internal Sales Orders

- ▪ Overview for Internal Orders and Returns
- ▪ New transaction types and order types
- ▪ Basic setup steps (same Operating Unit)
- ▪ Example for internal shipment and receipt
- ▪ Example for Internal RMA, shipment and receipt
- ▪ Summary
- ▪ Appendix – Setup Steps

# Overview for Internal Orders and Returns

# Types of Inter-Org and Intercompany Transfers

❑ Inter-Organization Transfers

- ▪ Inter-Org Shipment followed with an Inter-Org Receipt
- ▪ Direct or Intransit Shipments
- ▪ No internal orders, no supply and no demand
- ▪ May be within or between different Operating Units

❑ Internal Requisition / Internal Sales Orders (IR/ISO)

- ▪ Inter-Org Shipment followed with a Purchase Requisition Receipt
- ▪ Only with Intransit Shipments
- ▪ Can be within the same Operating Units or across Operating Units
- ▪ Need different Operating Units for intercompany Receivables or Payables

# Inter-Organization Transfers

# Inter-Organization Transfers with Internal Orders



Internal
Sales Order

Intransit
Shipment

Intransit
Receipt

Internal
Requisition

Intransit

OU 1 – Company A
Inv. Org 1

OU 2 – Company B
Inv. Org 2

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# Intercompany Transfers with Intercompany

# Example Transfer – M1 (Seattle) to M2 (Boston)

Internal
Sales Order

Intransit
Shipment

Intransit
Receipt

Internal
Requisition

Vision Operations
M2 Inv. Org

Intransit

Vision Operations
D2 Inv. Org

# Internal Order Definitions

☐ Internal Order

- The initial order placed to ship goods from one internal site to another.

- The Receiving Organization creates an internal requisition, which creates supply

- The Sending/Shipping Organization places an internal order, which creates demand

☐ Internal Order Returns

- The internal return order ships the goods back from one internal site to another.

- The Returning/Shipping Organization creates an internal return order, which removes supply

- The Receiving Organization places an RMA to receive the goods back, which increases supply (if nettable)

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# Internal Order Transaction Flows up to R12.2.10

☐ One-Way Street …

- Only had the ability to ship to an internal order
- Needed to create a second internal order to ship the goods back



Internal Sales Order

Intransit Shipment

Intransit Receipt

Intransit

Internal Requisition

OU 1 – Company A
Inv. Org 1

OU 2 – Company B
Inv. Org 2

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# Internal Order Transaction Flows with R12.2.11

□ Two-Way Street ...

▪ Now have ability to send an internal order back, referencing back to the original order

▪ Reverses the original transaction amounts, using a return internal order to ship the goods back



Internal
Sales Order

Intransit
Shipment

Intransit
Receipt

Internal
Requisition

Intransit

OU 1 – Company A
Inv. Org 1

OU 2 – Company B
Inv. Org 2

Internal
RMA

** Intransit with R12.2.12

Internal
Return
Order

# Internal Order Return Limitations

❑ As of 12.2.11, Limitations for Internal Order Returns:

- Between two internal discrete organizations only

- No external party; No drop-ship; No global procurement

- Asset items only

- Costing enabled items only

- Asset subinventory only

- Perpetual Costing methods only (Standard, Average, FIFO)

- No PAC support

- No PJM support

- No Cost Collector support

- No Expense Destination

- No Encumbrance

- References: 2814367.1*

- Returns flows do not use intransit

*Reference Note: 2814367.1 - Oracle Inventory Management Release Notes for Release 12.2.11

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# Basic Setups

# Internal Requisition / Internal Orders Setup – IR/ISO

| No | Area | Topic |
|----|------|-------|
| 1 | Configuration (Inventory) | Two different Locations |
| 2 | Configuration (Inventory) | Two Inventory Organizations |
| 3 | Configuration (Inventory) | Link the Inventory Organizations into Internal Locations |
| 4 | Configuration (Inventory) | Define Shipping Networks |
| 5 | Configuration (Inventory) | Define Intercompany Transaction Flows and Relations |
| 6 | Configuration (Inventory) | Create Internal Item - Enable the Attributes "Internal Ordered" and "Internal Order Enabled" **(Part of Item Configuration)** |
| 7 | Configuration (Inventory/Sysadmin) | Set Profile INV:  Use Transfer Price From Intercompany AR with Internal Order RMA **(new for Release 12.2.11)** |
| 8 | Configuration (PO) | Define Document Types for Internal Requisitions |
| 9 | Configuration (PO) | Define Approval Hierarchies for Internal Requisitions |
| 10 | Configuration (PO) | Define Approval Groups and Approval Assignments |
| 11 | Configuration (RCV/Sysadmin) | Set Profile for RCV:  Return Order Type for Internal RMA **(new for Release 12.2.11)** |
| 12 | Configuration (OM) | Internal order Type |
| 13 | Configuration (OM) | Create Internal Customer |
| 14 | Configuration | Creation of Responsibilities **(Part of Sys Admin Configurations)** |
| 15 | Configuration | System Profile Options **(Part of Sys Admin Configurations)** |
| 16 | Configuration (AR) | AR Setups- Intercompany specific (Transaction source and Type) |
| 17 | Scheduled Requests | Schedule 'Create Internal Orders' program |
| 18 | Scheduled Requests | Schedule 'Order Import' program |
| 19 | Scheduled Requests | Schedule 'Create Intercompany AR invoice' program |
| 20 | Scheduled Requests | Schedule 'Create Intercompany AP invoice' program |
| 21 | Scheduled Requests | Schedule AR Interface |
| 22 | Scheduled Requests | Schedule AP Interface |

Needed for I/C

Needed for I/C

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# R12.2.11: New Setups for Internal Order Returns

# New Setups to Support Internal Order Returns

**SEEDED**

1) New Purchasing Shipment Source Type to support Return Transaction

2) New Receiving Return Transaction Type

3) New Document Type on Purchasing Lookup

4) New Inventory Transaction Type

5) New Inventory Transaction Source Type for receipt of Return ASN document

**USER DEFINED**

6) Set Profile for RCV:  Return Order Type for Internal RMA

7) Set Profile INV:  Use Transfer Price From Intercompany AR with Internal Order RMA

# 1) New Purchasing Shipment Source Type: SHIPPING ORG

# 2) New Receiving Return Transaction Type: RETURN TO SHIPPING ORG

# 3) New Document Type on Purchasing Lookup: RASN

# 4) New Inventory Transaction Type: Return to Shipping Org

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# New Material Transaction Types for 12.2.11

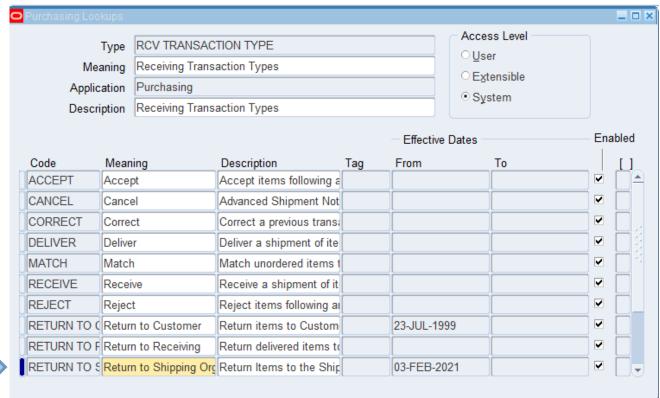| Release 12.2.11 | Up to Release 12.2.10 |
|---|---|
| ▪ Int Order Direct Ship | ▪ Int Order Direct Ship |
| ▪ Int Order Intr Ship | ▪ Int Order Intr Ship |
| ▪ Internal order issue | ▪ Internal order issue |
| ▪ Internal Order Pick | ▪ Internal Order Pick |
| ▪ Internal Order Xfer | ▪ Internal Order Xfer |
| ▪ Logical Intransit Shipment | ▪ Logical Intransit Shipment |
| ▪ Int Req Direct Org Xfer | ▪ Int Req Direct Org Xfer |
| ▪ Int Req Intr Rcpt | ▪ Int Req Intr Rcpt |
| ▪ Int Req Rcpt Adjust | ▪ Int Req Rcpt Adjust |
| ▪ Int Req Sub Xfer | ▪ Int Req Sub Xfer |
| ▪ Logical Expense Requisition Receipt | ▪ Logical Expense Requisition Receipt |
| ▪ Logical Intransit Receipt | ▪ Logical Intransit Receipt |
| ▪ Return To Shipping Org | ▪ Not Applicable |
| ▪ Internal RMA Receipt | ▪ Not Applicable |
| ▪ Move Order Issue | ▪ Move Order Issue |
| ▪ Move Order Putaway | ▪ Move Order Putaway |
| ▪ Move Order Transfer | ▪ Move Order Transfer |
| ▪ Reverse Staging Transfer | ▪ Not Applicable |

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# New Material Transaction Sources for Internal Orders

## Release 12.1.11

- Transaction Type: Internal RMA Receipt
- Transaction Type Id: 401
- Description: Internal Return Material Authorization
- Action: Receipt into Stores
- Action Id: 27
- Source Type: Internal RMA
- Source Type Id: 101

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# 5) New Inventory Transaction Source Type: Internal RMA

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# New Profile Setups: *RCV: Return Order Type for Internal RMA*

Menu path:  System Administrator => Profile => System

- Set by Organization (Operating Unit)
- Search for "Profiles with No Values" for profile RCV%Return Order Type for Internal%
- Set to **Return Only**
- This profile option identifies the transaction type that Oracle Order Management uses to create an internal RMA for a return order. You can set this profile only at the Organization level using the System Profiles Values window. Set the profile value to Return Only for an organization to receive material through return ASN.

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# New Profile Setups:

*INV: Use Transfer Price From Intercompany AR With Internal Order RMA*
Menu path:  System Administrator => Profile => System

- Set by Site
- Search for "Profiles with No Values" for profile INV%Use Transfer Price From Inter%
- Default value:  **Yes**
- To calculate the transfer price for a credit memo, this profile option determines whether to use the transfer price from the intercompany AR with internal order RMA or from the price list.

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# Overview for Internal Return Process

- Currently, RMAs cannot be created directly against an Internal Order (ISO).

- The work around is to create an Internal Requisition (IR) in the sourcing organization to perform the return.

- In this Release, 12.11.2, Order Management enables creation of RMA; the return flow process starts with the creation of a return against the Internal Requisition which has been received.

- For these return flow, for Release 12.11.2 there are no entries to Intransit; Release 12.2.2 uses Intransit.

# Overview for Internal Return Process



**INVENTORY**

| | |
|---|---|
| Perform Return (on IR) | |

Process Returns in Receiving/ Inventory

Import RASN (Create RSH/RSL/ Lot/serial supply)

Receive RASN

**WAREHOUSE MGMT (WSH)**

Create WDD (Eligible Ship Confirm On Hold by enabling WSH Exception)

Update WDD (Eligible Ship Confirm by removing exception hold)

Create Deliveries

Ship Confirm

Send RASN

**ORDER MANAGEMENT**

Create RMA (with Approval workflow)

RMA is Approved

Advance RMA Workflow

**OTM (Oracle TRANSPORTATION MANAGEMENT / DELIVERIES)**

Plan Deliveries

Actual Shipped Deliveries

Diagram Based on: Oracle Online Training Materials
R12.2.11: Implement and Use Oracle Inventory Management
Returns for Internal Sales Orders

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# Example:
# Internal Shipment and Receipt

# Internal Customers – M2 (Boston) and M1 (Seattle)

Menu path:  Order Management Super User, Vision Operations (USA) => Customers => Standard

# Item Costs

☐ AS72111

- ▪ M1 – $ 962.26237
- ▪ M2 - $1,532.24235

**Item Costs Summary (M1)**

| Item | Cost Type | Unit Cost | Material | Material Overhead | Resource | Outside Processing | Overhead |
|------|-----------|-----------|----------|-------------------|----------|--------------------|----------|
| AS72111 | Frozen | 962.26237 | 853.03200 | 24.31380 | 69.84750 | | 15.06907 |

**Item Costs Summary (M2)**

| Item | Cost Type | Unit Cost | Material | Material Overhead | Resource | Outside Processing | Overhead |
|------|-----------|-----------|----------|-------------------|----------|--------------------|----------|
| AS72111 | Frozen | 1,532.24235 | 849.79000 | 40.52300 | 465.33451 | | 176.59484 |

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# Internal Order Transaction Flows with R12.2.11

| Sending Org M1 Inventory Cost: $ 962.26237 | FOB Shipment For 2 units | Receiving Org M2 Standard Cost: $ 1,532.24235 |
|---|---|---|

| Event | INV Valuation (M1) | | A/R Clearing (M1) | | Xfer Credit (M1) | Intransit (M2) | A/P Clearing (M2) | INV Valuation (M2) | Inter-Org PPV (M2) |
|---|---|---|---|---|---|---|---|---|---|
| 1. Pick | 1,925 | 1,925 | | | | | | | |
| 2. Shipment | | 1,925 | 2,059 | | 134 | 3,064 | 2,059 | | 1,005 |
| 3. Receipt | | | | | | 3,064 | | 3,064 | |
| 4. Return to Shipping Org | | | | | | | 2,059 | 3,064 | 1,005 |
| 5. Internal RMA Receipt | 1,925 | | | 2,059 | 134 | | | | |

# Internal Order Transaction Flows with R12.2.11

| Sending Org M1 Inventory Cost: $ 962.26237 | FOB Receipt For 2 units → | Receiving Org M2 Standard Cost: $ 1,532.24235 |
|---|---|---|

| Event | INV Valuation (M1) | | A/R Clearing (M1) | | Intransit (M1) | Xfer Credit (M1) | A/P Clearing (M2) | INV Valuation (M2) | | Inter-Org PPV (M2) |
|---|---|---|---|---|---|---|---|---|---|---|
| 1. Pick | 1,925 | 1,925 | | | | | | | | |
| 2. Shipment | | 1,925 | | | 1,925 | | | | | |
| 3. Receipt | | | 2,059 | | 1,925 | 134 | | 2,059 | 3,064 | 1,005 |
| 4. Return to Shipping Org | | | | | | | 2,059 | | 3,064 | 1,005 |
| 5. Internal RMA Receipt | 1,925 | | | 2,059 | | 134 | | | | |

# Internal Requisition (IR/ISO Process Start)

Menu Path:  Purchasing Vision Operations => Requisitions => Requisition Summary

☐ Shipping from M1 (Seattle) to M2 (Boston)

☐ Internal Requisition 15923, Internal Order 69351

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# Internal Order (for Initial Shipment)

Menu Path: Order Management Super User, Vision Operations (USA) => Orders, Returns => Order Organizer

☐ Shipping from M1 (Seattle) to M2 (Boston), Internal Req. 15923, Internal Order 69351

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# Internal Order Lines (for Initial Shipment)

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# Order Line Section: Returns

# Internal Shipment

Menu Path => Shipping => Release Sales Orders => Release Sales Orders

☐ Pick Transaction

# Internal Shipment

☐ Pick Accounting Entries: Internal Order Pick

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# Internal Shipment

☐ Pick Accounting Entries:

| Event | INV Valuation (M1) | | A/R Clearing (M1) | Intransit (M1) | Xfer Credit (M1) | A/P Clearing (M2) | INV Valuation (M2) | Inter-Org PPV (M2) |
|---|---|---|---|---|---|---|---|---|
| 1. Pick | 1,925 | 1,925 | | | | | | |

# Internal Shipment

□ Internal Shipment Accounting Entries:  Int Order Intr Ship

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# Internal Shipment

☐ Shipment Accounting Entries:  FOB Receipt Example

| Event | INV Valuation (M1) | | A/R Clearing (M1) | Intransit (M1) | Xfer Credit (M1) | A/P Clearing (M2) | INV Valuation (M2) | Inter-Org PPV (M2) |
|---|---|---|---|---|---|---|---|---|
| 1. Pick | 1,925 | 1,925 | | | | | | |
| 2. Shipment | | 1,925 | | 1,925 | | | | |

# Internal Receipt into M2

☐ For the receipt into M2:

- ▪ No accounting entries for Receiving
- ▪ No accounting entries for Receive, Accept or Deliver purchasing receiving transactions

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# Accounting for M2 Internal Receipt into Inventory

☐ Internal Receipt Accounting Entries: Int Req Intr Rcpt

# Internal Receipt into M2 Inventory

☐ Inventory Receipt Accounting Entries:  FOB Receipt Example

| Event | INV Valuation (M1) | | A/R Clearing (M1) | | Intransit (M1) | | Xfer Credit (M1) | | A/P Clearing (M2) | | INV Valuation (M2) | | Inter-Org PPV (M2) | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 1. Pick | 1,925 | 1,925 | | | | | | | | | | | | |
| 2. Shipment | | 1,925 | | | 1,925 | | | | | | | | | |
| 3. Receipt | | | 2,059 | | | 1,925 | 134 | | | 2,059 | 3,064 | | | 1,005 |

# Example:
# Internal Order Return and Receipt

# Overview for Internal Return Process



**INVENTORY**

- Perform Return (on IR)
- Process Returns in Receiving/ Inventory
- Import RASN (Create RSH/RSL/ Lot/serial supply)
- Receive RASN

**WAREHOUSE MGMT (WSH)**

- Create WDD (Eligible Ship Confirm On Hold by enabling WSH Exception)
- Update WDD (Eligible Ship Confirm by removing exception hold)
- Create Deliveries
- Ship Confirm
- Send RASN

**ORDER MANAGEMENT**

- Create RMA (with Approval workflow)
- RMA is Approved
- Advance RMA Workflow

**OTM (Oracle TRANSPORTATION MANAGEMENT / DELIVERIES)**

- Plan Deliveries
- Actual Shipped Deliveries

Diagram Based on: Oracle Online Training Materials
R12.2.11: Implement and Use Oracle Inventory Management
Returns for Internal Sales Orders

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# Internal Return Process (this is not complete)

1) Create a return against the original IR.  This return document is the RMA source.

2) Run Order Import to create the Internal Order RMA against the original internal sales order.

3) Book and Pick the Internal Order RMA

4) Ship Confirm the Internal Order RMA

5) Receive the RMA Return into Receiving and Deliver into Inventory

# Create Internal Return Order (Internal RMA)

Menu Path => Purchasing Super User, Vision Operations (USA) => Requisitions => Requisitions

☐ Create the Internal Return

- Change to M2 (the return organization)
- Return from Inventory to Receiving
- Manually create the Return internal requisition
- Run Order Import
- The RMA should be tied to the Internal Req



| Organizations | |
| --- | --- |
| **Find** % | |

| Code | Name |
| --- | --- |
| M1 | Seattle Manufacturing |
| M2 | Boston Manufacturing |
| M3 | Dallas Manufacturing |
| M6 | Phoenix Manufacturing |
| M7 | New Orleans Manufacturing |
| PO1 | Project Operations |
| RJ1 | Rio de Janeiro (BR) |

Find    OK    Cancel

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# Create Internal Return Order (Internal RMA)

Menu Path => Inventory => Inventory => Inbound => Receiving



**Receipt Headers Summary (M2)**

| Receipt | Date | Supplier | Supplier Site | Shipment Number | Ship Date |
|---------|------|----------|---------------|-----------------|-----------|
| 13671 | 20-JUL-2022 18:02: | Seattle Manufacturi | | 6259838 | 20-JUL-2022 18:0 |
| 5004 | 29-MAR-2001 08:03 | Seattle Manufacturi | | 33273 | |
| | | | | | |
| | | | | | |

**Receipt Transaction Summary (M2)**

| Transaction Type | Amount | Unit | Date | Item | Rev | Destination | Receipt |
|------------------|--------|------|------|------|-----|-------------|---------|
| - Receive | 2 | Each | 05-SEP-20 | AS72111 | | Receiving | 13671 |
| Accept | 2 | Each | 05-SEP-20 | AS72111 | | Receiving | 13671 |
| Deliver | 2 | Each | 05-SEP-20 | AS72111 | | Inventory | 13671 |

| | | |
|---|---|---|
| Order Type | Requisition | Operating Unit: Vision Operations |
| Source | Seattle Manufacturing | Order: 15923 |
| Description | Envoy Deluxe Laptop | Transaction Date: 05-SEP-2022 22:38 |
| Destination | Smith, Mr. Jonathan--- | Hazard: |
| Header Receiver Note | | UN Number: |
| Shipment Receiver Note | | Routing: Inspection Required |

[Header]

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# Create Internal Return Order (Internal RMA)

Menu Path => Manufacturing Manager => Inventory => Inbound => Receiving

❑ Create the Internal Return

# Create Internal Return Order (Internal RMA)

Menu Path => Manufacturing Manager => Inventory => Inbound => Receiving

☐ Create the Internal Return

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# Create Internal Return Order (Internal RMA)
Menu Path => Manufacturing Manager => Inventory => Inbound => Receiving

☐ Create the Internal Return

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# Create Internal Return Order (Internal RMA)

Menu Path => Manufacturing Manager => Inventory => Inbound => Receiving

❑ Create the Internal Return

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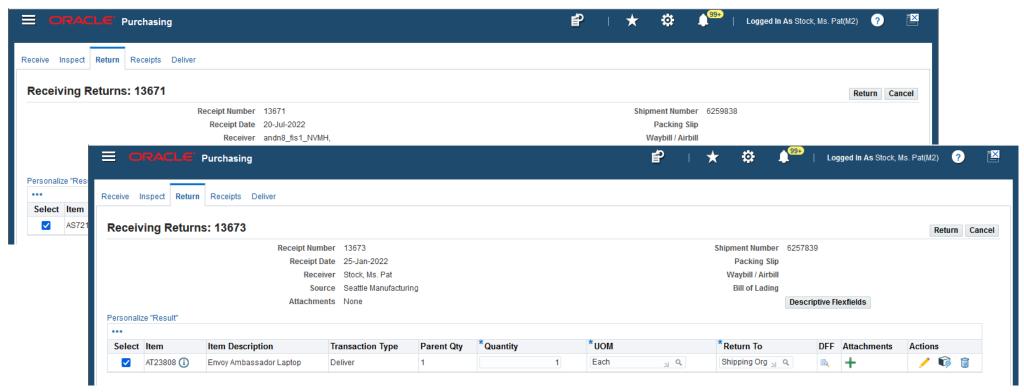**Copyright ©2022 Douglas Volz Consulting, Inc.**

# Create Internal Return Order (Internal RMA)
### Menu Path => Manufacturing Manager => Inventory => Inbound => Receiving

□ Create the Internal Return Using the HTML Form

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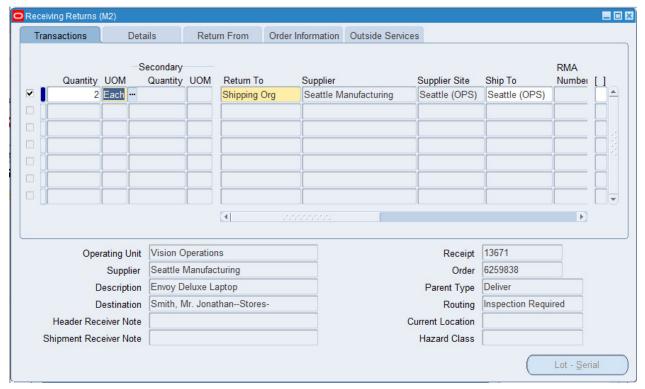# Create Internal Return Order (Internal RMA)

Menu Path => Manufacturing Manager => Inventory => Receiving => Receiving Returns

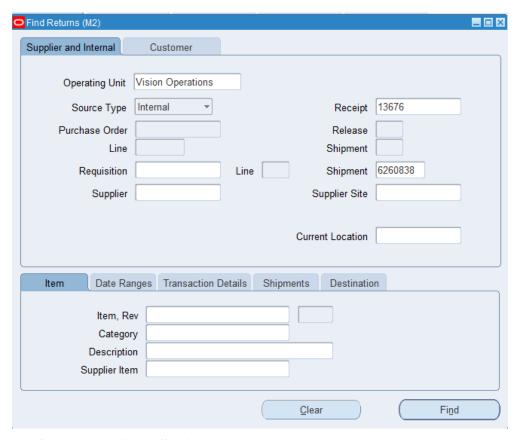☐ This is how Internal Return – Receipt 13671 – appears on the Forms

# Create Internal Return Order (Internal RMA)

Menu Path => Manufacturing Manager => Inventory => Receiving = > Returns

☐ Create the Internal Return using the Oracle Forms

☐ Receipt 13676

# Create Internal Return Order (Internal RMA)

Menu Path => Manufacturing Manager => Inventory => Receiving => Receiving Returns

☐ Create the Internal Return – Receipt 13676

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# Create Internal Return Order (Internal RMA)
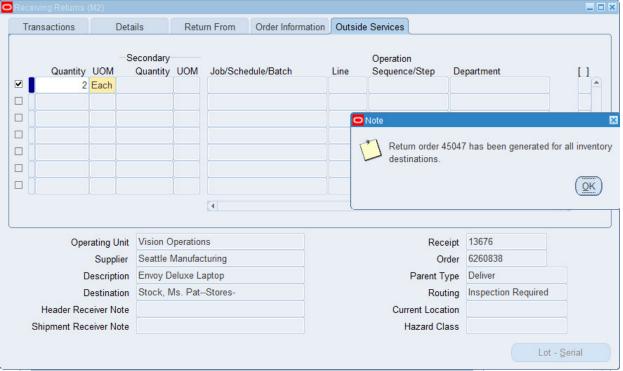
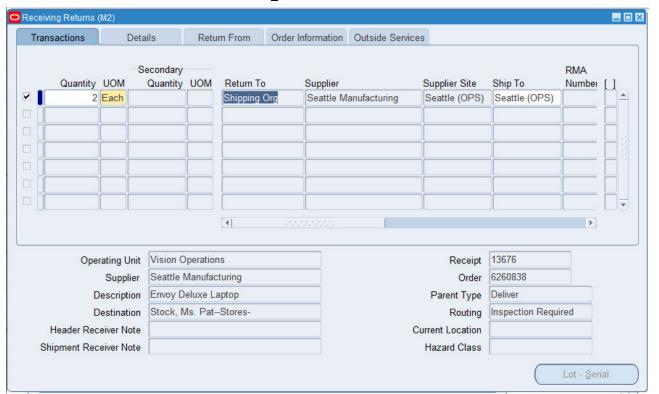Menu Path => Manufacturing Manager => Inventory => Receiving => Receiving Returns

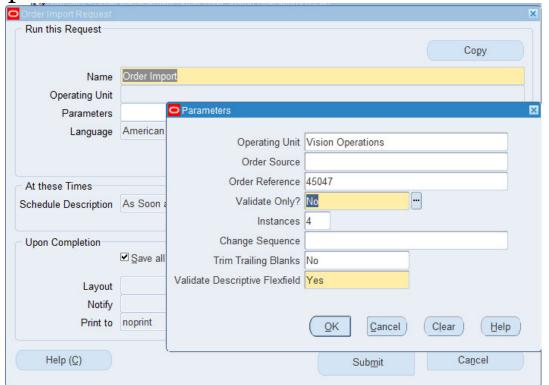☐ Create the Internal Return – Receipt 13676

# Create Internal Return Order (Internal RMA)
Menu Path => Order Management=> Orders, Return => Order Import => Order Import

☐ Run Order Import to Create the RMA Order

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# Create Internal Return Order (Internal RMA)

Menu Path => Order Management=> Orders, Return => Order Organizer

☐ Use Order Type "Return Only" to find the Internal Orders for Returns

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# Create Internal Return Order (Internal RMA)

Menu Path => Order Management=> Orders, Return => Order Organizer

☐ Use Order Type "Return Only" to find the Internal Orders for Returns

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DOUGLAS VOLZ
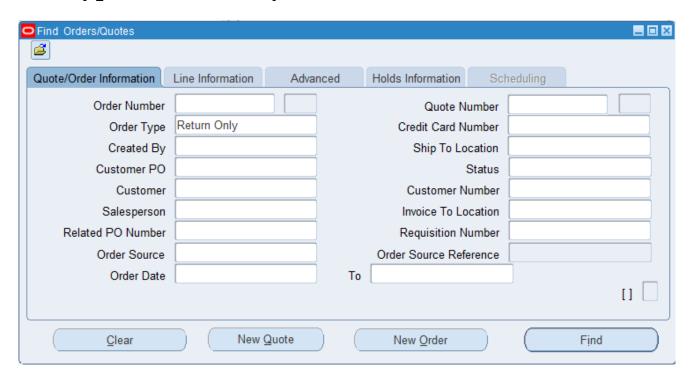Consulting, Inc.

# Create Internal Return Order (Internal RMA)

Menu Path => Order Management=> Orders, Return => Order Organizer

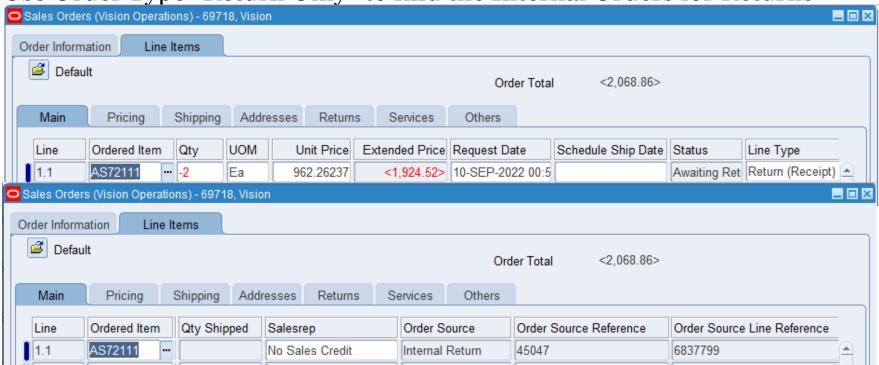☐ Use Order Type "Return Only" to find the Internal Orders for Returns

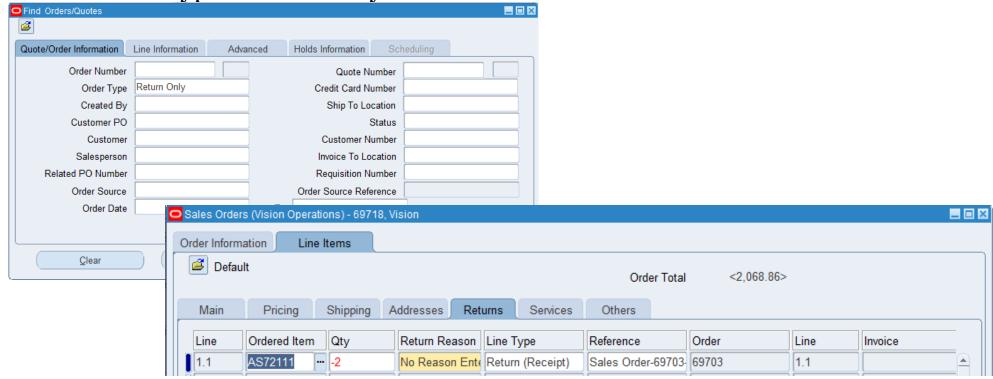**Douglas Volz Consulting, Inc.**

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# Create Internal Return Order (Internal RMA)

Menu Path => Order Management=> Shipping=> Release Sales Orders => Release Sales Orders

☐ Release the Internal Return Order

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# Create Internal Return Order (Internal RMA)

Menu Path => Order Management=> Shipping=> Release Sales Orders

☐ Release the Internal Return Order

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# Shipping (Internal RMA)
Menu Path => Order Management => Shipping => Transactions

☐ Query Up the Return Transaction

# Shipping (Internal RMA)

Menu Path => Order Management => Shipping => Transactions

# Shipping (Internal RMA)
Menu Path => Order Management => Shipping => Transactions

☐ Review the Shipping Return Transaction

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# Shipping (Internal RMA)

Menu Path => Order Management => Shipping => Ship Confirm Deliveries SRS

☐ AutoShip

This worked after entering the Delivery

Slide **73**

# Shipping (Internal RMA)
## Menu Path => Inventory => Transactions => Material Transactions

☐ **Ship Confirm Results**



Find Material Transactions (M2)

| | |
|---|---|
| Transaction Dates | 09-SEP-2022 00:00:00 - 10-SEP-2022 23:59:59 |
| Item | AS72111 |
| Revision | |
| Description | Envoy Deluxe Laptop |
| Category Set | Category |
| Subinventory | Locator |
| Lot | Serial |
| Supplier Lot | |
| Source Type | |
| Source | |
| Action | |
| Transaction Type | Return To Shipping Org |
| Transaction Quantities | - |
| Supplier | |
| Transferred to Projects | |

Return to Shipping Org

Material Transactions (M2)

| Location | Intransit | Reason, Reference | Transaction ID | Transaction Type | Consumption Advice |
|---|---|---|---|---|---|

| Item | Source Type | Source | Transaction Type | Transactic |
|---|---|---|---|---|
| AS72111 | Internal requisition | 16098 | Return To Shipping Org | Issue from |

Material Transactions (M2)

| Location | Intransit | Reason, Reference | Transaction ID | Transaction Type | Consumption Advice |
|---|---|---|---|---|---|

| Transaction Action | Transaction UOM | Transaction Quantity | Transaction ID | Transaction Date |
|---|---|---|---|---|
| Issue from stores | Ea | -2 | 28755299 | 10-SEP-2022 08:34:47 |

# Return to Shipping Org (Internal RMA)

Menu Path => Inventory => Transactions => Material Transactions => Distributions

☐ Internal Return Accounting Results: Return to Shipping Org

**Material Transaction Distributions (M2) - 28755299**

Tabs: Account | Location | Type | Currency | Comments

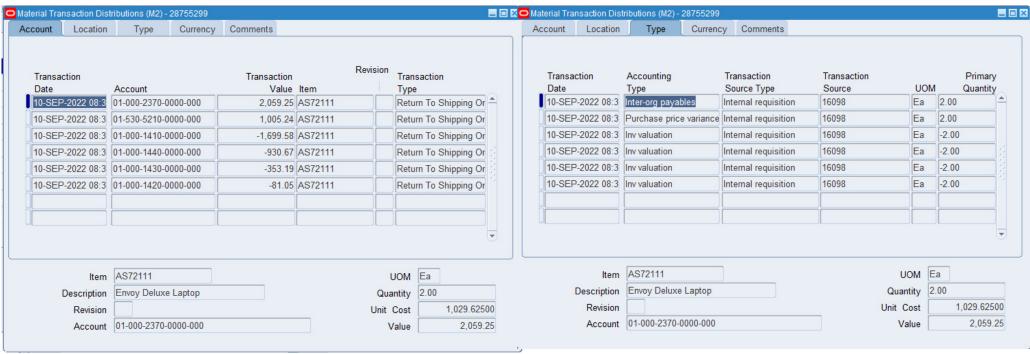| Transaction Date | Account | Transaction Value | Item | Revision | Transaction Type |
|---|---|---|---|---|---|
| 10-SEP-2022 08:3 | 01-000-2370-0000-000 | 2,059.25 | AS72111 | | Return To Shipping Or |
| 10-SEP-2022 08:3 | 01-530-5210-0000-000 | 1,005.24 | AS72111 | | Return To Shipping Or |
| 10-SEP-2022 08:3 | 01-000-1410-0000-000 | -1,699.58 | AS72111 | | Return To Shipping Or |
| 10-SEP-2022 08:3 | 01-000-1440-0000-000 | -930.67 | AS72111 | | Return To Shipping Or |
| 10-SEP-2022 08:3 | 01-000-1430-0000-000 | -353.19 | AS72111 | | Return To Shipping Or |
| 10-SEP-2022 08:3 | 01-000-1420-0000-000 | -81.05 | AS72111 | | Return To Shipping Or |

Item: AS72111  UOM: Ea
Description: Envoy Deluxe Laptop  Quantity: 2.00
Revision:  Unit Cost: 1,029.62500
Account: 01-000-2370-0000-000  Value: 2,059.25

**Material Transaction Distributions (M2) - 28755299**

Tabs: Account | Location | Type | Currency | Comments

| Transaction Date | Accounting Type | Transaction Source Type | Transaction Source | UOM | Primary Quantity |
|---|---|---|---|---|---|
| 10-SEP-2022 08:3 | Inter-org payables | Internal requisition | 16098 | Ea | 2.00 |
| 10-SEP-2022 08:3 | Purchase price variance | Internal requisition | 16098 | Ea | 2.00 |
| 10-SEP-2022 08:3 | Inv valuation | Internal requisition | 16098 | Ea | -2.00 |
| 10-SEP-2022 08:3 | Inv valuation | Internal requisition | 16098 | Ea | -2.00 |
| 10-SEP-2022 08:3 | Inv valuation | Internal requisition | 16098 | Ea | -2.00 |
| 10-SEP-2022 08:3 | Inv valuation | Internal requisition | 16098 | Ea | -2.00 |

Item: AS72111  UOM: Ea
Description: Envoy Deluxe Laptop  Quantity: 2.00
Revision:  Unit Cost: 1,029.62500
Account: 01-000-2370-0000-000  Value: 2,059.25

# Internal Order Return

□ Internal Return Accounting Entries:  Return to Shipping Org

| Event | INV Valuation (M1) | | A/R Clearing (M1) | Intransit (M1) | Xfer Credit (M1) | A/P Clearing (M2) | | INV Valuation (M2) | | Inter-Org PPV (M2) |
|---|---|---|---|---|---|---|---|---|---|---|
| 1. Pick | 1,925 | 1,925 | | | | | | | | |
| 2. Shipment | | 1,925 | | 1,925 | | | | | | |
| 3. Receipt | | | 2,059 | 1,925 | 134 | | 2,059 | 3,064 | | 1,005 |
| 4. Return to Shipping Org | | | | | | 2,059 | | | 3,064 | 1,005 |

# Receipt Into M1 (Internal RMA Receipt Return)
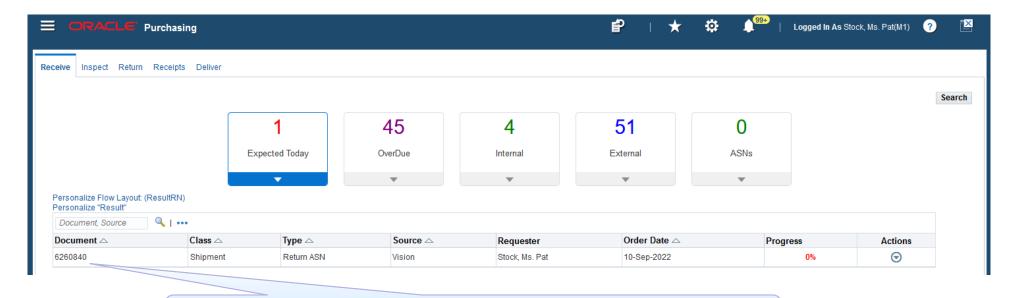
Menu Path => Inventory => Inbound => Receiving

☐ Return ASN to be Received into M1



Needed to use the HTML Form to find the RASN 6260840

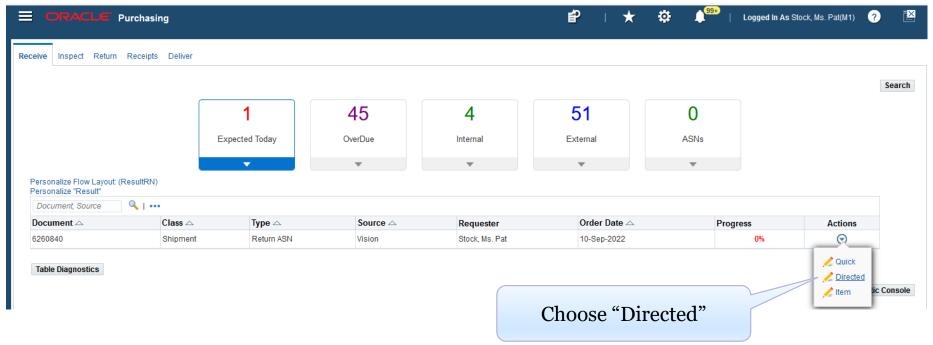**Helping people using Oracle Applications since 1990**

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# Receipt Into M1 (Internal RMA Receipt Return)

Menu Path => Inventory => Inbound => Receiving

☐ Return ASN to be Received into M1



Choose "Directed"

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# Receipt Into M1 (Internal RMA Receipt Return)
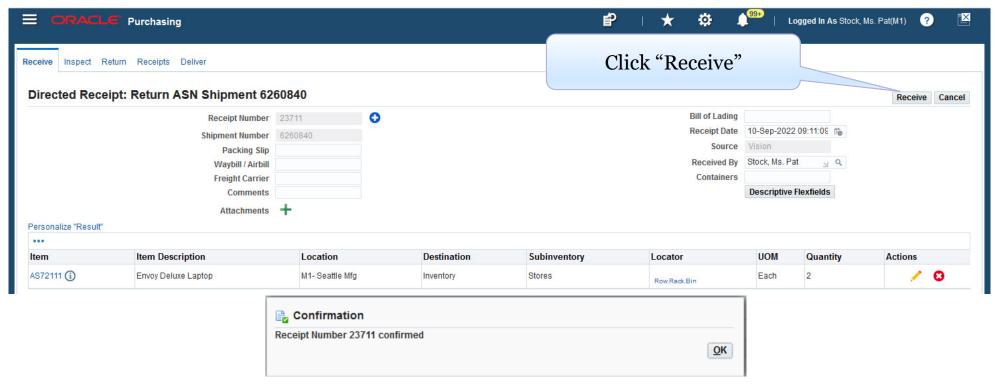
Menu Path => Inventory => Inbound => Receiving

☐ Return ASN to be Received into M1

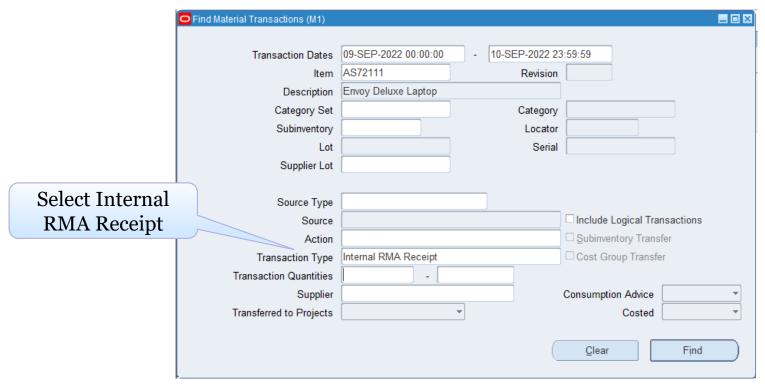Helping people using Oracle Applications since 1990

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# Receipt Into M1 (Internal RMA Receipt Return)

Menu Path => Inventory => Inbound => Receiving

☐ Return ASN to be Received into M1

# Receipt Into M1 (Internal RMA Receipt Return)

Menu Path => Inventory => Transactions => Material Transactions

☐ View Materials Received and Delivered Into M1

**Find Material Transactions (M1)**

| | |
|---|---|
| Transaction Dates | 09-SEP-2022 00:00:00 - 10-SEP-2022 23:59:59 |
| Item | AS72111 Revision |
| Description | Envoy Deluxe Laptop |
| Category Set | Category |
| Subinventory | Locator |
| Lot | Serial |
| Supplier Lot | |

Source Type
Source ☐ Include Logical Transactions
Action ☐ Subinventory Transfer
Transaction Type  Internal RMA Receipt  ☐ Cost Group Transfer
Transaction Quantities  -
Supplier  Consumption Advice
Transferred to Projects  Costed

Clear    Find

**Select Internal RMA Receipt**

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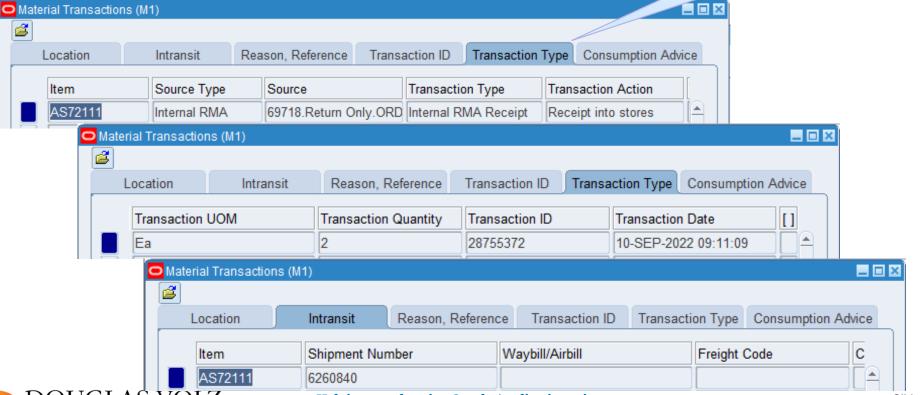
# Receipt Into M1 (Internal RMA Receipt Return)

Menu Path => Inventory => Transactions => Material Transactions

Internal RMA Receipt

☐ View Materials Received and Delivered Into M1

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# Receipt Into M1 (Internal RMA Receipt Return)

Menu Path => Inventory => Transactions => Material Transactions => Distributions

☐ Internal Return Accounting Results:  Internal RMA Receipt

**Material Transaction Distributions (M1) - 28755372**

Tabs: Account | Location | Type | Currency | Comments

| Transaction Date | Account | Transaction Value | Item | Revision | Transaction Type |
|---|---|---|---|---|---|
| 10-SEP-2022 09:1 | 01-000-1410-0000-000 | 1,706.06 | AS72111 | | Internal RMA Receipt |
| 10-SEP-2022 09:1 | 01-000-1440-0000-000 | 139.70 | AS72111 | | Internal RMA Receipt |
| 10-SEP-2022 09:1 | 01-520-5290-0000-000 | 134.72 | AS72111 | | Internal RMA Receipt |
| 10-SEP-2022 09:1 | 01-000-1410-0000-000 | 48.63 | AS72111 | | Internal RMA Receipt |
| 10-SEP-2022 09:1 | 01-000-1420-0000-000 | 30.14 | AS72111 | | Internal RMA Receipt |
| 10-SEP-2022 09:1 | 01-000-1810-0000-000 | -2,059.25 | AS72111 | | Internal RMA Receipt |

| Item | AS72111 | UOM | Ea |
|---|---|---|---|
| Description | Envoy Deluxe Laptop | Quantity | 2.00 |
| Revision | | Unit Cost | 853.03200 |
| Account | 01-000-1410-0000-000 | Value | 1,706.06 |

**Material Transaction Distributions (M1) - 28755372**

Tabs: Account | Location | Type | Currency | Comments

| Transaction Date | Accounting Type | Transaction Source Type | Transaction Source | UOM | Primary Quantity |
|---|---|---|---|---|---|
| 10-SEP-2022 09:1 | Inv valuation | Internal RMA | | Ea | 2.00 |
| 10-SEP-2022 09:1 | Inv valuation | Internal RMA | | Ea | 2.00 |
| 10-SEP-2022 09:1 | Inter-org transfer credit | Internal RMA | | Ea | 2.00 |
| 10-SEP-2022 09:1 | Inv valuation | Internal RMA | | Ea | 2.00 |
| 10-SEP-2022 09:1 | Inv valuation | Internal RMA | | Ea | 2.00 |
| 10-SEP-2022 09:1 | Inter-org receivables | Internal RMA | | Ea | -2.00 |

| Item | AS72111 | UOM | Ea |
|---|---|---|---|
| Description | Envoy Deluxe Laptop | Quantity | 2.00 |
| Revision | | Unit Cost | 853.03200 |
| Account | 01-000-1410-0000-000 | Value | 1,706.06 |

# Internal Order Return

☐ Internal Return Accounting Entries:  Internal RMA Receipt

| Event | INV Valuation (M1) | | A/R Clearing (M1) | | Intransit (M1) | | Xfer Credit (M1) | | A/P Clearing (M2) | | INV Valuation (M2) | | Inter-Org PPV (M2) | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 1. Pick | 1,925 | 1,925 | | | | | | | | | | | | |
| 2. Shipment | | 1,925 | | | 1,925 | | | | | | | | | |
| 3. Receipt | | | 2,059 | | | 1,925 | | 134 | | 2,059 | 3,064 | | | 1,005 |
| 4. Return to Shipping Org | | | | | | | | | 2,059 | | | 3,064 | 1,005 | |
| 5. Internal RMA Receipt | 1,925 | | | 2,059 | | | 134 | | | | | | | |

# Need Better Reporting for Inter-Org Transfers

☐ Blitz Report has Summary and Detailed Material Account reports

- ▪ Detailed report columns include:
  - From OU, To OU (Operating Unit)
  - FOB Point
  - Ship From Org
  - Ship To Org
  - Document Number
  - Transfer Transaction Id
  - And many more columns

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# Blitz CAC Material Account Detail Report

☐ Detailed Inter-Org Transfer Information:

| Org Code | From OU | To OU | FOB Point | Ship From Org | Ship To Org | Period Name | Company | Department | Account | Sub-Account | Product | Item Number | Item Description | Accounting Line Type |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| M1 | Vision Operations | Vision Operations | | | | Sep-22 | 01 | 000 | 1410 | 0000 | 000 | AS72111 | Envoy Deluxe Laptop | Inv valuation |
| M1 | Vision Operations | Vision Operations | | | | Sep-22 | 01 | 000 | 1410 | 0000 | 000 | AS72111 | Envoy Deluxe Laptop | Inv valuation |
| M1 | Vision Operations | Vision Operations | | | | Sep-22 | 01 | 000 | 1420 | 0000 | 000 | AS72111 | Envoy Deluxe Laptop | Inv valuation |
| M1 | Vision Operations | Vision Operations | | | | Sep-22 | 01 | 000 | 1440 | 0000 | 000 | AS72111 | Envoy Deluxe Laptop | Inv valuation |
| M1 | Vision Operations | Vision Operations | Receipt | M1 | M2 | Sep-22 | 01 | 000 | 1460 | 0000 | 000 | AS72111 | Envoy Deluxe Laptop | Intransit Inventory |
| M1 | Vision Operations | Vision Operations | Receipt | M1 | M2 | Sep-22 | 01 | 000 | 1810 | 0000 | 000 | AS72111 | Envoy Deluxe Laptop | Inter-org receivables |
| M1 | Vision Operations | Vision Operations | | | | Sep-22 | 01 | 000 | 1810 | 0000 | 000 | AS72111 | Envoy Deluxe Laptop | Inter-org receivables |
| M1 | Vision Operations | Vision Operations | Receipt | M1 | M2 | Sep-22 | 01 | 520 | 5290 | 0000 | 000 | AS72111 | Envoy Deluxe Laptop | Inter-org transfer credit |
| M1 | Vision Operations | Vision Operations | | | | Sep-22 | 01 | 520 | 5290 | 0000 | 000 | AS72111 | Envoy Deluxe Laptop | Inter-org transfer credit |

| Transaction Type | Transaction Source | Document Number | Order Type | Transaction Id | Transfer Transaction Id | Transaction Date | Subinventory | UOM Code | Quantity | Cost Element | Item Cost | Amount |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Internal RMA Receipt | Internal RMA | | Return Only | 28755372 | 28755299 | 10-Sep-22 09:11:09 | Stores | Ea | 2.00 | Material | 853.03000 | 1,706.06 |
| Internal RMA Receipt | Internal RMA | | Return Only | 28755372 | 28755299 | 10-Sep-22 09:11:09 | Stores | Ea | 2.00 | Material Overhead | 24.31500 | 48.63 |
| Internal RMA Receipt | Internal RMA | | Return Only | 28755372 | 28755299 | 10-Sep-22 09:11:09 | Stores | Ea | 2.00 | Overhead | 15.07000 | 30.14 |
| Internal RMA Receipt | Internal RMA | | Return Only | 28755372 | 28755299 | 10-Sep-22 09:11:09 | Stores | Ea | 2.00 | Resource | 69.85000 | 139.70 |
| Int Req Intr Rcpt | Internal requisition | 16098 | | 28754499 | 28751809 | 10-Sep-22 00:44:12 | | Ea | -2.00 | Material | 962.26500 | (1,924.53) |
| Int Req Intr Rcpt | Internal requisition | 16098 | | 28754499 | 28751809 | 10-Sep-22 00:44:12 | | Ea | 2.00 | | 1,029.62500 | 2,059.25 |
| Internal RMA Receipt | Internal RMA | 69718 | Return Only | 28755372 | 28755299 | 10-Sep-22 09:11:09 | | Ea | -2.00 | | 1,029.62500 | (2,059.25) |
| Int Req Intr Rcpt | Internal requisition | 16098 | | 28754499 | 28751809 | 10-Sep-22 00:44:12 | | Ea | -2.00 | Material | 67.36000 | (134.72) |
| Internal RMA Receipt | Internal RMA | 69718 | Return Only | 28755372 | 28755299 | 10-Sep-22 09:11:09 | | Ea | 2.00 | Material | 67.36000 | 134.72 |

➔**Note:** For readability, several columns have been hidden

# Blitz Cost Accounting Reports

https://www.enginatics.com/library/?pg=1&app[]=Cost%20Accounting

☐ Over 90 Cost Accounting Reports, Here is a Sample:

**Item Costs:**
- CAC Cost Vs. Planning Item Controls
- CAC Item Cost Summary
- CAC Item vs. Component Include in Rollup Controls
- CAC User-Defined and Rolled Up Costs
- CAC Item Cost Out-of-Balance

**Inventory Value and Reconciliation**
- CAC Inventory and Intransit Value (Period-End)
- CAC ICP PII Inventory and Intransit Value (Period-End)
- CAC Inventory to G/L Reconciliation (Restricted by Org Access)
- CAC Inventory to G/L Reconciliation (Unrestricted by Org Access)
- CAC Inventory Out-of-Balance

**Transactions:**
- CAC Material Account Summary
- CAC Receiving Account Summary
- CAC WIP Account Summary
- CAC Material Account Detail
- CAC Receiving Account Detail
- CAC WIP Account Detail
- CAC Margin Analysis Account Summary
- CAC Margin Analysis Summary

**Other Reports**
- CAC Accounting Period Status

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# Internal RMA Receipt Results

❑ Other Things to Consider:

- ▪ Release 12.2.11 does not use Intransit for the Internal RMA Receipt transactions

- ▪ But Release 12.2.12 will have several improvements

- ▪ Per Oracle Supply Chain Development, Release 12.2.12 will have the ability to use Intransit

# Summary

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# Summary

☐ Great new feature!

☐ For Discrete Organizations, any Costing Method

☐ Also supports Intercompany Shipping and Billing, including I/C COGS, I/C Sales, I/C PPV and I/C A/P Accruals

☐ Better reporting crucial for inter-organization transfers and intercompany transactions

☐ Consider Blitz Report for better reporting

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# Where to Get More Information / Acknowledgements

□ Many thanks to Oracle Development for their knowledge and guidance

□ Also acknowledge assistance from Robert Steele and Ezzat Jappie, with Order Management, Shipping and Purchasing Receipts

□ See Oracle Inventory Management Release Notes for Release 12.2.11 (Doc ID 2814367.1)

□ See 12.2.11: What Are The Limitations On New Feature Returns Of Internal Sales Orders (ISO) ? (Doc ID 2872402.1)

□ Blitz Report:  Enginatics, https://www.enginatics.com/blitz-report/

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- Appendix:

Step-Up Steps for Internal Orders

# Detailed Step-Up Steps for Internal Orders

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# Internal Requisition / Internal Orders Setup – IR/ISO

**Needed for I/C** (rows 4-7)

**Needed for I/C** (rows 14-22)

| No | Area | Topic |
|----|------|-------|
| 1 | Configuration (Inventory) | Two different Locations |
| 2 | Configuration (Inventory) | Two Inventory Organizations |
| 3 | Configuration (Inventory) | Link the Inventory Organizations into Internal Locations |
| 4 | Configuration (Inventory) | Define Shipping Networks |
| 5 | Configuration (Inventory) | Define Intercompany Transaction Flows and Relations |
| 6 | Configuration (Inventory) | Create Internal Item - Enable the Attributes "Internal Ordered" and "Internal Order Enabled" **(Part of Item Configuration)** |
| 7 | Configuration (Inventory/Sysadmin) | Set Profile INV: Use Transfer Price From Intercompany AR with Internal Order RMA **(new for Release 12.2.11)** |
| 8 | Configuration (PO) | Define Document Types for Internal Requisitions |
| 9 | Configuration (PO) | Define Approval Hierarchies for Internal Requisitions |
| 10 | Configuration (PO) | Define Approval Groups and Approval Assignments |
| 11 | Configuration (RCV/Sysadmin) | Set Profile for RCV: Return Order Type for Internal RMA **(new for Release 12.2.11)** |
| 12 | Configuration (OM) | Internal order Type |
| 13 | Configuration (OM) | Create Internal Customer |
| 14 | Configuration | Creation of Responsibilities **(Part of Sys Admin Configurations)** |
| 15 | Configuration | System Profile Options **(Part of Sys Admin Configurations)** |
| 16 | Configuration (AR) | AR Setups- Intercompany specific (Transaction source and Type) |
| 17 | Scheduled Requests | Schedule 'Create Internal Orders' program |
| 18 | Scheduled Requests | Schedule 'Order Import' program |
| 19 | Scheduled Requests | Schedule 'Create Intercompany AR invoice' program |
| 20 | Scheduled Requests | Schedule 'Create Intercompany AP invoice' program |
| 21 | Scheduled Requests | Schedule AR Interface |
| 22 | Scheduled Requests | Schedule AP Interface |

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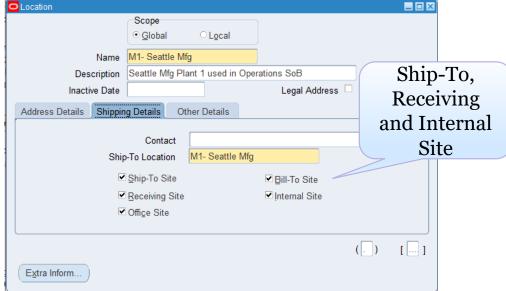
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# 1: Set Up Two Different Locations – M1 (Seattle)

Menu Path: Inventory or Purchasing Super User => Setup => Organizations => Locations



Ship-To, Receiving and Internal Site

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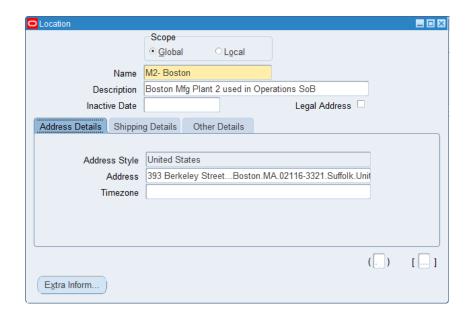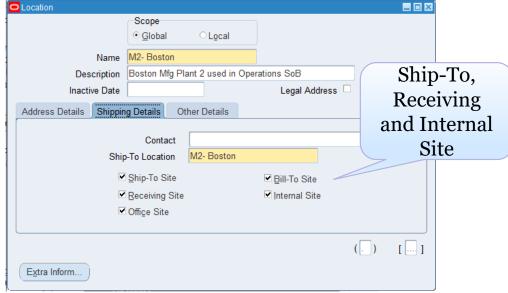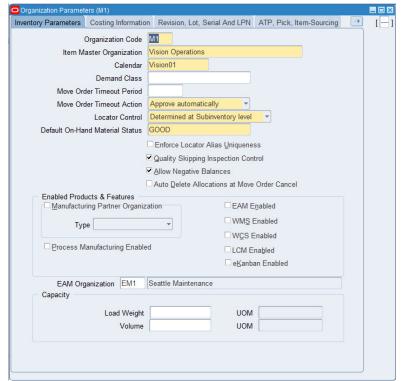Copyright ©2022 Douglas Volz Consulting, Inc.

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# 1: Set Up Two Different Locations – M2 (Boston)

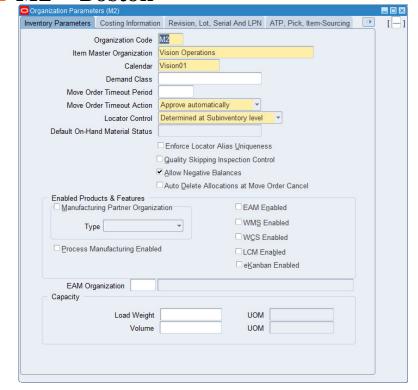Menu Path: Inventory or Purchasing Super User => Setup => Organizations => Locations



Ship-To, Receiving and Internal Site

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# 2: Two Different Inventory Organizations

Menu Path: Inventory => Setup => Organizations => Parameters

☐ **M1 – Seattle**



☐ **M2 – Boston**

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# 3: Link Inventory Organizations to Internal Locations

Menu Path: Inventory => Setup => Organizations => Locations

☐ **M1 – Seattle**

☐ **M2 – Boston**

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# 4:  Define Shipping Networks –Boston to Seattle

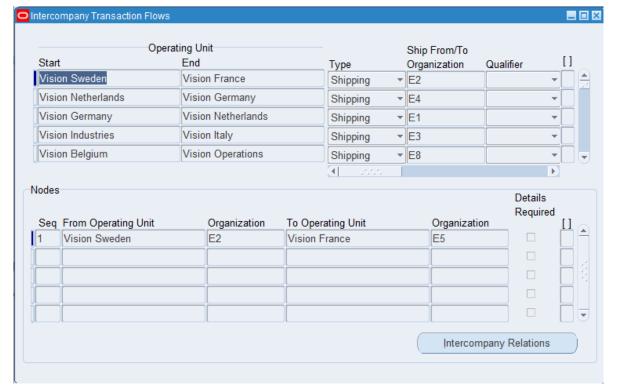Menu Path:  Inventory => Setup => Organizations => Shipping Networks

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# 4: Define Shipping Networks –Boston to Seattle

Menu Path: Inventory => Setup => Organizations => Shipping Networks

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# 5: Intercompany Transaction Flows

Menu Path:  Inventory => Setup => Organizations => Intercompany Transaction Flows

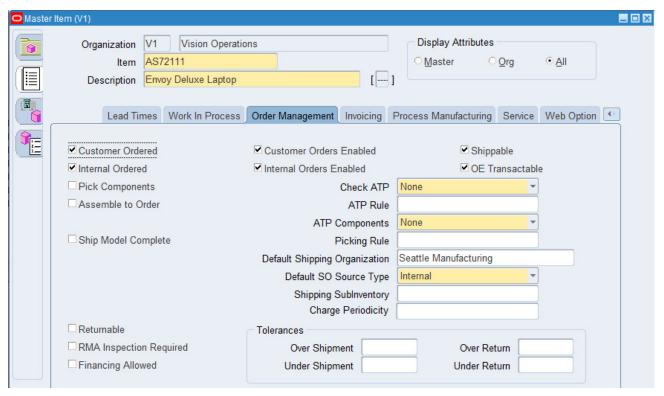☐ Only Needed for Intercompany Receivables and Payables

# 6:  Create Internal Items:  AS72111

Menu Path:  Inventory => Items => Master Items

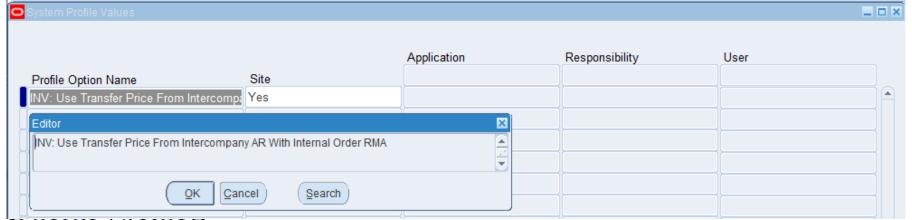☐ **Make Sure Internal Ordered and Internal Order Enabled is Checked**

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# 7: Set New Profiles for Release 12.2.11:

*INV: Use Transfer Price From Intercompany AR With Internal Order RMA*
Menu path:  System Administrator => Profile => System

❑ Required Profile for Internal Order Returns

- Set by Site
- Search for "Profiles with No Values" for profile INV%Use Transfer Price From Inter%
- Default value:  **Yes**
- To calculate the transfer price for a credit memo, this profile option determines whether to use the transfer price from the intercompany AR with internal order RMA or from the price list.

| | | Application | Responsibility | User |
|---|---|---|---|---|
| Profile Option Name | Site | | | |
| INV: Use Transfer Price From Intercompa | Yes | | | |

**System Profile Values**

Editor
INV: Use Transfer Price From Intercompany AR With Internal Order RMA
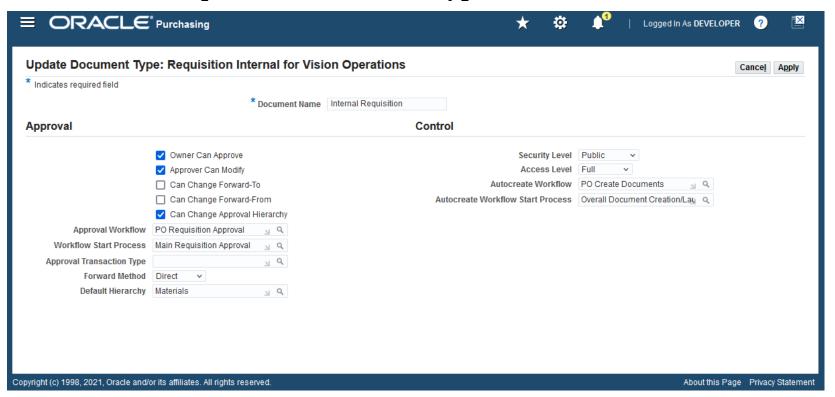
OK    Cancel    Search

# 8: Define Document Types for Internal Requisitions

Meu Path: Purchasing Super User => Setup => Purchasing => Document Types

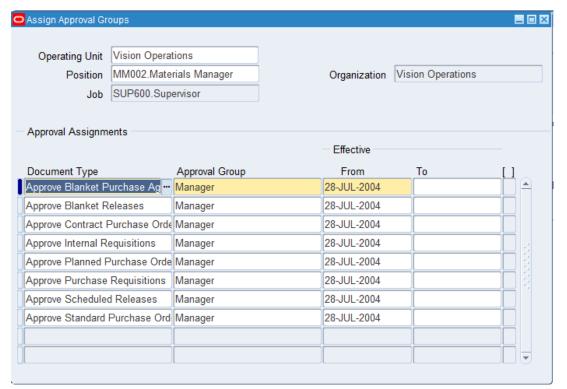☐ Need an Internal Requisition Document Type

# 9: Define Approval Hierarchies for Internal Requisitions

Meu Path: Purchasing Super User => Setup => Approvals => Approval Assignments

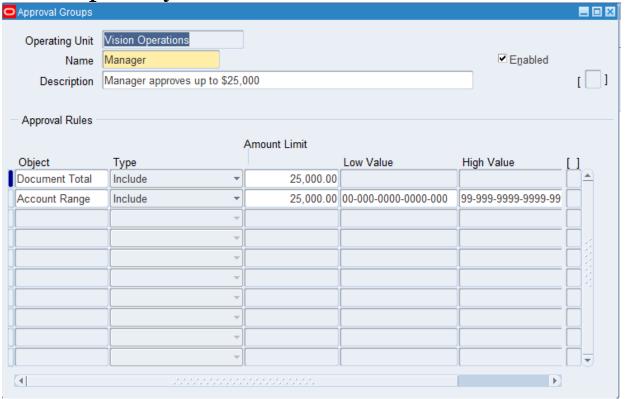☐ Assign Approval Capability to Internal Requisitions Document Type

# 10: Define Approval Hierarchies for Internal Requisitions

Meu Path: Purchasing Super User => Setup => Approvals => Approval Groups

☐ Assign Approval Capability for Amount Limits

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# 11: Set New Profiles for Release 12.2.11:

*RCV: Return Order Type for Internal RMA*
Menu path:  System Administrator => Profile => System

☐ Required Profile for Internal Order Returns

- Set by Organization (Operating Unit)
- Search for "Profiles with No Values" for profile RCV%Return Order Type for Internal%
- Set to **Return Only**
- This profile option identifies the transaction type that Oracle Order Management uses to create an internal RMA for a return order. You can set this profile only at the Organization level using the System Profiles Values window. Set the profile value to Return Only for an organization to receive material through return ASN.
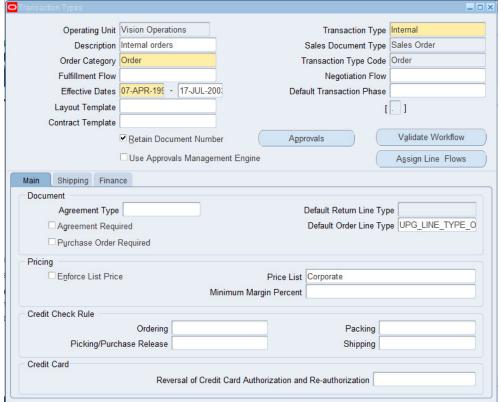
| | | Server+Responsibility | Organization | User |
|---|---|---|---|---|
| | | | Vision Operations | |
| Profile Option Name | Site | | | |
| RCV: Return Order Type for Internal RMA | | | Return Only ⋯ | |
| | | | | |
| | | | | |

# 12: Define Internal Order Type

Meu Path: Order Management Super User => Setup => Transaction Types

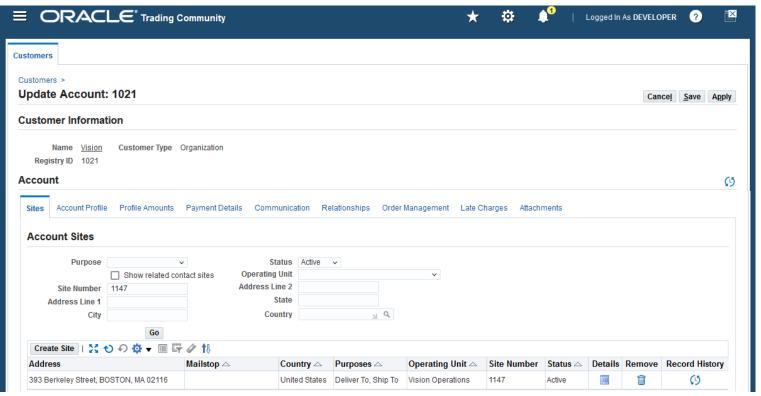☐ Used for Internal Sales Orders

# 13:  Create Internal Customer – Boston Site

Meu Path:  Order Management Super User => Customers => Standard => Account

☐ Used for Internal Sales Orders

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# 14: Creation of Responsibilities

Meu Path:  SystemAdmin => Setup => Responsibilities

☐ A discussion for setting up responsibilities is outside the scope of this document.

- You may want to set up specific responsibilities for processing intercompany transactions
- Especially for the Advanced Global Intercompany System (AGIS)
- But if you have a dedicated team, may also be useful to set up specific responsibilities for inventory-related intercompany transactions

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# 15: Set System Profile Options

❑ Apart from the new profiles for Release 12.2.11, a discussion for setting up system profile options is outside the scope of this document.

- There are several profiles to review and set, which govern how transactions are processed (online, batch, etc.), backdating a transaction, and so forth.
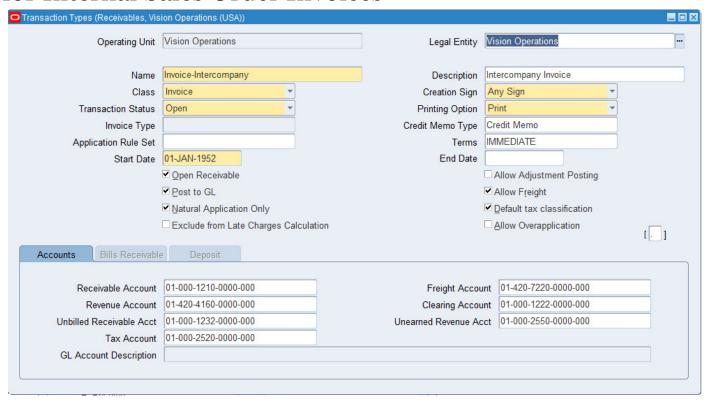
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# 16:  AR Setups: Intercompany Specific (Transaction Source and Type)
Meu Path:  Receivables, Vision Operations (USA) => Setup => Transactions => Transaction Types

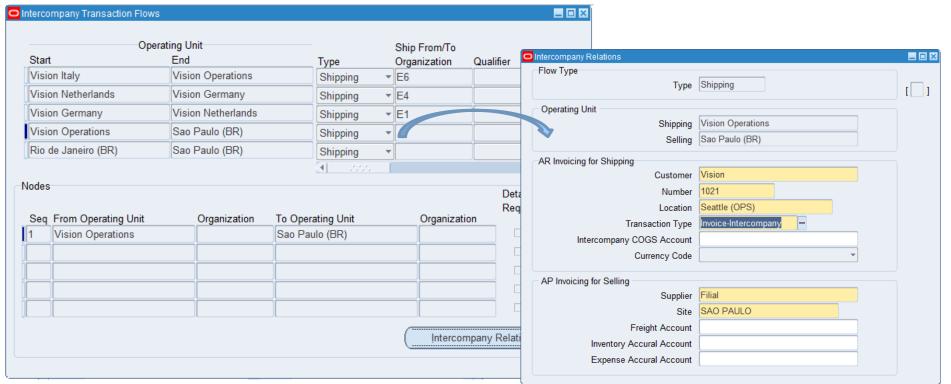☐ Used for Internal Sales Order Invoices

# 16: AR Setups: Intercompany Specific (Transaction Source and Type)
Meu Path: Receivables, Vision Operations (USA) => Setup => Transactions => Transaction Types

☐ Use the Intercompany Relations to link the A/R Transaction Type

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# Any Questions?

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